

GUIDANCE NOTE

Issued: 4th August 2020

Digital Support Technician (ST0120)

END-POINT ASSESSMENT CLARIFICATION ON SEQUENCING AND TIMINGS

The following guidance is designed to support End-Point Assessment Organisations (EPAOs) by providing some clarity to those parts of the assessment plan that communicate information on sequencing and timing of the Case Study Presentation and the Interview.

The assessment plan has two main EPA components: Knowledge Test (comprised of two Units), and Case Study Presentation and Interview. Within the second assessment intervention (Case Study Presentation and Interview) the case study presentation has a question and answer session.

We advise taking the following passage from page 17 of the assessment plan as definitive when structuring your second assessment intervention.

The session will be structured as follows

- Introductory remarks to settle the apprentice
- The Case Study Presentation – 20 minutes
- Questions and answers on the Presentation – 20 minutes
- Break – 20 minutes
- Structured interview – 60 minutes